

AGGREGATE INDUSTRIES UK LIMITED
Additional Terms and Conditions of Sale for Readymix Concrete

WARNING

Concrete can cause injury by burning. Protective clothing must be worn at all times. If contact is made with the skin the affected area must be washed immediately.

1. DEFINITIONS

- 1.1. These Additional Terms and Conditions of Sale for Readymix Concrete (“**ATCs**”) supplement Aggregate Industries’ General Terms and Conditions of Sale (“**GTCs**”).
- 1.2. In these ATCs:
- “**BS EN 206**” and “**BS 8500**” shall mean the European Standard and the British Standard, covering the specifications for and methods of producing concrete, as may be amended or replaced from time to time.
- “**BS EN 12390**” means the European & British Standard on testing Concrete as amended from time to time.
- “**Concrete**” means readymix concrete supplied in a fresh condition and reference to “**Goods**” in the GTCs and in these ATCs shall be read as reference to Concrete.
- “**Defective Goods**” shall have the meaning given to it in Clause 6.2 of these ATCs.
- “**Delivery Note**” shall mean a delivery note, delivery ticket or any other proof of delivery document (each a “**POD**”), including any electronic POD (each an “**ePOD**”), for any Goods supplied by Us to You under any Contract, which delivery note is submitted by Us to You at the point of delivery in accordance with Clause 3.4 of these ATCs.
- “**Specification**” shall mean the specification for the Goods which shall be based on BS EN 206 part 1 and BS 8500 part 2, unless otherwise expressly agreed in writing between Us and You.
- Any other capitalised terms used in these ATCs shall be given the meaning set out in the GTCs.

2. QUANTITY AND QUALITY

- 2.1. You are responsible for:
- 2.2.
- 2.2.1. ensuring that the terms of any Order and any applicable Specification are complete and accurate;
- 2.2.2. ensuring that any Order that You place for Concrete is suitable for Your intended end use; and
- 2.2.3. approving any mixes that We offer to you as part of any Quotation.
- 2.3. All concrete that We supply is supplied in accordance with BS 8500-1:2015+A2:2019, BS8500 2:2015+A2:2019, and EN 206-2013.
- 2.4. The conformity / compliance of all supplies of Concrete by Us is assessed in accordance with the requirements of BS EN 206. Please note that the requirements of BS EN 206 may differ from those set out in any specification provided by You.
- 2.5. The maximum cement content of any Concrete that We supply to You cannot be guaranteed and, in some instances, may be exceeded in some instances. The cement content of Concrete results from Our quality control system for strength or water:cement ratio compliance and this may change without prior notification.
- 2.6. **Strength:**
- 2.6.1. Unless otherwise expressly stated In a Quotation or Specification, any Concrete mix referred to in any quotation or delivery ticket as a designed mix shall be interpreted as being a Concrete grade having a 28-day characteristic strength of the value stated as defined in BS EN 206 and BS 8500. Any reference to strength shall be interpreted as being reference to the compressive strength obtained from Concrete cubes, made, cured and tested in accordance with BS EN 12390.
- 2.6.2. Concrete cube strength will be in accordance with the latest British Standard recommendation for product conformity.
- 2.6.3. Please note that We are unable to guarantee 7-day cube strength.
- 2.6.4. We are unable to guarantee a minimum correlation between 7-28 day cube strength of any Concrete.
- 2.6.5. We are unable to guarantee any value for the flexural strength for any Concrete.
- 2.7. A Concrete grade that is referred to in any Quotation or Delivery Note as a “prescribed mix”, or “nominal mix” or “standard mix”, shall be interpreted as being one in which strength testing will not be used to judge compliance with the Specification.
- 2.8. The quality, description and Specification of the Goods shall be those set out in Our Quotation, or as may otherwise be set out in the Delivery Note at delivery.
- 2.9. The quantity supplied by Us to You shall be set out in the Delivery Note.
- 2.10. Please note that:
- 2.10.1. We are unable to guarantee minimum or maximum densities of any Concrete that We quote for and/or supply to You.
- 2.10.2. We are unable to guarantee the properties of any Concrete in circumstances where You (or Your agents, servants or employees) have made additions to the Concrete following delivery by Us to You.
- 2.10.3. We do not offer a Concrete sampling and testing service, and We only take samples of Concrete to satisfy Our own quality compliance obligations.

3. DELIVERY AND COLLECTION

- 3.1. Unless otherwise expressly agreed between Us and You, in writing, delivery of the Goods shall take place either:
- 3.1.1. In the case of collection by You, at the point at which the Goods are placed into the vehicle in which You (or Your employees, Your agents, or Your sub-contractors (as the case may be) use to collect the Goods at Our premises; or

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- 3.1.2. In the case of delivery by Us, upon discharge of the Goods from Our delivery vehicle at Your site.
- 3.2. In the case of delivery of the Goods by Us to You:
- 3.2.1. Subject to Clause 6.1 of the GTCs, You shall specify the requested time and date of delivery for the Goods and shall ensure that you have prepared the facilities necessary for You to accept and take delivery of the Goods.
- 3.2.2. You must provide Us, or any of our agents who may effect delivery on Our behalf, with safe, unhindered and adequate access to the point of discharge of the Goods away from the metalled highway, including adequate manoeuvring space for the delivery vehicle. Any failure by you to comply with these requirements shall entitle Us to refuse to make delivery to You and to charge You for any costs incurred by Us as a result of such failure.
- 3.2.3. You shall indemnify Us and Our drivers, and/or any of Our agents who may effect delivery on Our behalf, against any damage or injury We or they may suffer that is caused by the acts and/or omissions of You, Your employees, Your sub-contractors or Your agents whilst the delivery vehicle is present on or accessing the delivery site.
- 3.3. In the case of collection of the Goods by You:
- 3.3.1. The vehicle in which You, Your employees, Your agents, or Your sub-contractors (as the case may be) collect the Goods shall meet any requirements or parameters as may be specified by Us;
- 3.3.2. whilst at Our premises You, Your employees, Your agents, or Your sub-contractors must obey Our site rules and the instructions of the Our duly authorised representatives;
- 3.3.3. You shall be responsible for the condition of the vehicle which You, Your employees, Your agents, or Your sub-contractors (as the case may be) use to collect the Goods (whether such vehicle is owned or hired or otherwise utilised by You) and We shall not have any liability whatsoever (including, without limitation, for negligence) for loss of or contamination to the Goods resulting from the condition of such vehicle; and
- 3.3.4. You shall indemnify Us for any loss, damage or injury to Us, Our employees, Our agents and sub-contractors, Our property, including but not limited to plant and equipment, that is caused by the You, Your employees, Your agents, Your sub-contractors, or the vehicle that you use to collect the Goods (whether owned or leased by you or by Your agents or sub-contractor).
- 3.4. Upon delivery (however and wherever such delivery is made), You must sign the relevant Delivery Note to acknowledge and record in writing:
- 3.4.1. That the quantity and Specification on the note describes the Goods required by and delivered to You;
- 3.4.2. In the case of delivery by Us to You at Your site, the arrival time of the delivery vehicle at Your site and the time of completion of discharge of the Goods, including any delay in discharge following the arrival of the delivery vehicle at Your site and any and all waiting time; and
- 3.4.3. That You are responsible for the consequences should any addition be made to the Goods, whether of water or of any other materials, after the Goods have been declared by Our driver as being ready for acceptance.
- 3.5. Where You fail to comply with any of the conditions contained in this Clause 3, or where We are unable to deliver the Goods to You at the time requested by You because of any default by You, including but not limited to circumstances in which you fail to or refuse to accept the Goods at the point of delivery and/or on the date or at the time specified by You, then:
- 3.5.1. the Goods will be deemed to have been delivered with risk passing to You; and
- 3.5.2. We may otherwise sell or dispose of the Goods and You will be liable for all related costs and expenses.
- 4. PRICE**
- 4.1. The price stated by Us in any Contract or Quotation may be varied by Us at any time upon Us giving written notice to You (which written notice may be sent by email) and the revised price shall apply to all Orders placed by You after the date specified in the relevant notice.
- 4.2. Without prejudice to the generality of Clause 4.1 of these ATCs, above, We may, by giving written notice (which written notice may be given by email) to You at any time prior to any delivery, increase the price of the Goods to reflect any increase in the cost of the Goods that is due to:
- 4.2.1. any factor beyond Our control (including but not limited to increases in aggregate levy, taxes and duties, and increases in the cost of labour, materials, any other manufacturing or transportation costs, and/or any costs incurred by Us in order to meet Our statutory obligations or any applicable British Standards);
- 4.2.2. any request by You to change the delivery date(s), quantities or types of Goods ordered, or the Specification; or
- 4.2.3. any delay caused by any of Your instructions or any failure by You to give Us adequate or accurate information or instructions regarding the Goods or the delivery thereof including, but not limited to, matters concerning access to a delivery site (e.g. applicable weight restrictions, height restrictions, road closures, time restrictions, opening hours).
- 4.3. We reserve the right to charge You for the following additional charges at the rates and in the amounts set out in the relevant Quotation:
- 4.3.1. **Early load charge:** where delivery or collection of the Goods is required by You prior to opening, based on Our normal working hours, which are specified on the face of the relevant Quotation;
- 4.3.2. **Late load charge** where delivery or collection of the Goods is required by You after closing, based on Our normal working hours, which are specified on the face of the relevant Quotation;
- 4.3.3. **Out of hours charge:** where delivery or collection of the Goods is required by You outside Our normal working hours, which are specified on the face of the relevant Quotation;
- 4.3.4. **Returned Concrete / Disposal charge:** where You seek to vary, cancel, refuse to accept delivery of and/or prevent discharge of the Goods within two hours prior to batching commencing (or as otherwise agreed at Our discretion but at Your sole risk), in which circumstances, You will be liable for the full cost of the Goods, the delivery costs and any costs for the return to us and/or safe disposal of the Goods by Us (as applicable);
- 4.3.5. **Part load charge:** where You request delivery of the Goods or any part of the Goods in part loads rather than full loads based on the number of unutilised space on board the relevant delivery vehicle (in cubic metres), provided that where We have already delivered two full loads of the same mix on the same day that you request a part load, the first part load that you request of the same mix, on the same day as the two full loads shall be free of this surcharge;

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- 4.3.6. **Waiting time charge:** where, for any reason and irrespective of load size, the delivery vehicle is unable to discharge its load within 30 minutes of arrival at Your site;
- 4.3.7. **Cancellation charge(s):** where You seek to vary, cancel or refuse delivery of any Order for the Goods for any reason:
- 4.3.7.1. within less than 24 hours of the requested delivery date/time; or
- 4.3.7.2. at any time prior to batching commencing.
- 4.3.8. **Surplus removal charge:** where you request Us to remove any surplus Goods at or following delivery, a charge for collecting and/or disposing of the surplus Goods; and/or
- 4.3.9. **Hot Water charges:** where You request hot water to be added to the mix of the Goods.
- 4.4. We may invoice You for the Goods prior to delivery, upon delivery, or at any time after delivery.
- 5. PAYMENT**
- 5.1. If You have an agreed credit facility with Us (granted upon fulfilment of our strict application criteria but which may be withdrawn by Us at any time at Our discretion), You shall pay Our invoices in full and in cleared funds to the bank account nominated by Us to You in writing, by no later than the last day of the calendar month following the date of invoice.
- 6. QUALITY**
- 6.1. We warrant that the Goods shall conform in all material respects with the Specification. However, We shall have no liability in respect of any minor deviations from any Specification if the Goods are still compliant with applicable regulations and/or standards, including BS EN 206 and BS 8500, or where an independent expert has confirmed that the Goods are still suitable for uses consistent with such Specification.
- 6.2. Subject to the provisions and limitations set out in this Clause 6 and Clause 8 of these ATCs, below, where Goods supplied by Us are proven to not conform to the warranty set out in Clause 6.1, above, or are otherwise not in accordance with the Contract ("**Defective Goods**"), We will at Our sole discretion (i) replace the Defective Goods as promptly as practicable; (ii) refund the price paid for the Defective Goods; and/or (iii) physically remove the Goods, and/or (iv) reimburse to You the cost of physically removing the Defective Goods.
- 6.3. In any event, We shall not be liable under Clause 6.1 of these ATCs for any Defective Goods unless You:
- 6.3.1. notify Us, in writing, of the alleged Defect or failure:
- 6.3.1.1. as soon as reasonably practicable after discovery of the Defect and in any event within ten (10) Business Days of delivery of the Defective Goods; or
- 6.3.1.2. where the Defect or failure was not apparent on reasonable inspection at the time of delivery, within ten (10) Business Days of the time when the Defect or failure ought reasonably to have been discovered; or
- 6.3.1.3. in the case of any allegation that the volume of Goods delivered does not correspond to the volume shown on relevant Delivery Note within two (2) Business Days of delivery; and
- 6.3.2. allow Us all reasonable opportunities to investigate any such alleged Defect or failure in situ and/or to test the Defective Goods or samples thereof promptly, in order to assess the alleged Defect or failure and/or advise You as to any remedial action which may be appropriate; and
- 6.3.3. follows any reasonable remedial action recommended by Us; and
- 6.3.4. provide Us with documentary evidence satisfactory to Us that the Goods do not meet the Specification.
- 6.4. We shall have no liability to You whatsoever unless, within six months after the delivery of the Goods or within a reasonable longer period which You prove to be necessary due to circumstances beyond Your control, You submit to Us, in writing, a final claim giving details of each item of cost or the repair or reinstatement allegedly necessitated as a consequence of the supply of the Defective Goods, together with all supporting documentation.
- 6.5. We shall not have any liability to You in respect of any Defective Goods in any of the following circumstances:
- 6.5.1. You make any further use of such Defective Goods or You continue works or further constructions after giving notice in accordance with Clause 6.3 of these ATCs;
- 6.5.2. the Defect arises because You failed to follow the Our oral or written instructions as to the Specification, mix design or installation of the Goods or (if there are none) good trade practice regarding the same;
- 6.5.3. You authorise the alteration of the design mix or the Specification, or You add anything whatsoever to the Goods following delivery by Us to You, and/or You fail to keep appropriate records relevant to the receipt and use of the Goods;
- 6.5.4. if loss of workability or change in air content (where applicable) of the Goods is caused by reasons outside of Our control;
- 6.5.5. if additional water or any other material has been added to the Concrete by You after it has been declared by Us as being ready for acceptance;
- 6.5.6. if the Concrete is tested unless:
- 6.5.6.1. any sample for testing has been taken during discharge from Our delivery Lorry in accordance with the relevant provisions of BS EN 206 and BS 8500 within one hour of loading unless a longer time has been agreed in writing;
- 6.5.6.2. testing of fresh concrete and the making curing and testing of Concrete cubes has been carried out in accordance with relevant provisions of BS EN 12390, BS EN 206 and BS 8500;
- 6.5.6.3. test results have been interpreted in accordance with the relevant provisions of BS EN 206 and BS 8500 unless an alternative compliance has been agreed between Us and You in writing.
- 6.5.7. the Defect arises as a result of Us following any mix design or Specification supplied to Us by You;

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- 6.5.8. the Goods are assessed by You or any agent or third party appointed by You applying tests which do not comply with the principles set out in Clause 6.7 of these ATCs;
- 6.5.9. the Defect arises as a result of fair wear and tear, or as a result of Your or your employees', sub-contractor's or agents' wilful damage or negligence, or as a result of abnormal load or working conditions or unsuitable application, wrongful handling or placing of the Goods by You, your employees, your sub-contractors or your agents; or
- 6.5.10. the Goods differ from the Specification as a result of changes made by Us to ensure they comply with applicable statutory or regulatory requirements;
- 6.5.11. the total price for the Goods has not been paid by You on or before the due date for payment; or
- 6.5.12. the Defect was apparent at the time of delivery.

- 6.6. No warranty or representation is given by Us that the Goods are suitable for any particular purpose or application (even if the We have knowledge of that particular purpose or application).
- 6.7. Any sampling and testing shall be carried out in accordance with such British Standard or European Standard or specification as is accepted by Us to be appropriate. Compliance with such standard or specification shall be discharged by Us at the time of supply of the Goods to You and on the basis that We are the supplier and not the user of the Goods.
- 6.8. No liability is accepted by the Us for surface finish.

7. LIMITATION OF LIABILITY

- 7.1. Subject always to Clause 9 of the GTCs, Our total liability to You in respect of any losses arising under or in connection with a Contract, whether in contract, tort (including negligence), breach of statutory duty, or otherwise, shall in no circumstances exceed three times the price of the Defective Goods under the relevant Contract, save that in the event that such sum is less than the cost of physical removal provided for in Clause 6.2 of these ATCs, above, We shall also be liable for the additional cost of physical removal of the Defective Goods up to a maximum of a further sum of £50,000.00.
- 7.2. You are under a strict duty to mitigate Your losses arising from any supply by Us to You of Defective Goods.

8. GENERAL

8.1. Water.

- 8.1.1. Concrete may contain hydration controlling admixture.
- 8.1.2. We may quote for some Concrete mixes with a water reducing agent, subject to Your approval.
- 8.1.3. Mixing water used in Concrete will comply to BS EN 1008.
- 8.1.4. We are unable to guarantee the maximum water content any Concrete.
- 8.2. We are unable to guarantee that all constituent materials of any Concrete supplied, or that all Concrete supplied will be supplied from a single source.
- 8.3. We reserve the right to amend or withdraw the mix design for any Concrete at any time without prior notification to You including, but not limited to, further deliveries of such mix where an initial supply of that mix has already been delivered to You.
- 8.4. We are unable to guarantee that sand/cement mixes will be entirely free from coarse aggregate.
- 8.5. We reserve the right to vary the mix proportions of any Concrete without notice to You, to ensure compliance with the applicable strength criteria.
- 8.6. Temperature limits for ready mixed Concrete will be in accordance with those specified in BS EN 206 and BS8500.
- 8.7. The sulphate content of any Concrete that we supply to you will comply with the requirements of the latest edition of BS8500.
- 8.8. It is Your responsibility to check each Quotation to ensure that the correct Concrete mixes have been included in that Quotation. If You send Us drawings for the purposes of our preparation of a Quotation purposes, it is Your responsibility to clearly and separately identify which Concrete mixes You require, as well as any specific limitations that You wish the Concrete mixes have to adhere to. If You fail to clearly identify each Concrete mix separately, this may lead to us providing a Quotation for incorrect mixes. We shall have no responsibility, nor any liability for the consequences of this.

8.9. Air Content

- 8.9.1. **Non-Air Entrained Concrete:** We endeavour to control the air content of non-air entrained Concrete; however, We are unable to guarantee any maximum or minimum value.
- 8.9.2. **Air Entrained Concrete:**
 - 8.9.2.1. Air entrained Concrete is supplied to current/relevant standards, with air entrainment content as per BS8500 and EN206.
 - 8.9.2.2. the air content of air entrained Concrete is measured at (a) the point of discharge it is discharged from Our delivery vehicles (in the case of delivery), or (b) at the point it is loaded onto the vehicle in which You collect the Concrete (in the case of collection) and such measurement shall be deemed determinative of the air content.
 - 8.9.2.3. We quote for RC40/50XF Concrete as an alternative to RC32/40 AEA. RC40/50XF meets BS8500 exposure class XF4 for freeze thaw resistance, which is the most onerous class of freeze thaw resistance experienced in the UK.

8.10. Slump and Flow:

- 8.10.1. The slump, flow, and slumpflow tolerances of any Concrete that We supply will be in accordance with BS8500. Where no slump has been specified by You, all mixes of Concrete will be offered at BS8500 consistence class S3 as an alternative.

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8.10.2. Consistence tolerances will be in accordance with the latest British Standard recommendations for conformity. These may differ from any tolerance that you may have requested or specified.

8.11. Aggregates

8.11.1. Natural aggregates used in the production of Concrete supplied by Us will comply with BS EN 12620 but we are unable to guarantee that such natural aggregates will be free from impurities.

8.11.2. We regret that We are unable to quote for concrete with 14mm maximum sized aggregate so, where You have requested this, we will instead quote for Concrete using 20mm maximum sized aggregate as an alternative.

8.11.3. We regret we are unable to quote for Concrete mixes with 40mm aggregate. Where this has been requested by You, we will instead quote for alternative concrete mixes using 20 mm aggregate.

8.11.4. We are unable to guarantee that any aggregates that We used will meet any absorption criteria that may be specified by You.

8.11.5. We are unable to guarantee maximum clay, silt and dust content of our crushed aggregates. If you have any questions regarding this, please contact our Technical Department whose contact details can be found on the face of Our Quotation.

8.11.6. Aggregates used in Concrete may contain silica. The alkali silica reaction potential will be limited by Us in accordance with the latest British Standard recommendation.

8.11.7. We are unable to guarantee the degree of free/ thaw resistance of any aggregates used in the Concrete that We supply to You.

8.11.8. We cannot guarantee an absorption value of below 3% for any aggregates used in the Concrete that We supply to You.

8.11.9. [Drying shrinkage is designed not to exceed 0.075% as per BS8500-1&2. We are unable to guarantee compliance with lower values unless a different aggregate type is used.]

8.12. Alkali Limits and Values

8.12.1. The maximum alkali limits of any Concrete that We supply to You will be in accordance with BS 8500-2.

8.12.2. Where any Concrete that We supply to You will be frequently saturated or exposed to chloride salts, then more restrictive alkali limits than those set out in clause 8.6.1 may be applicable and You should seek specialised advice in respect of the same.

8.13. Cement Bound Granular Material ("CBGM"). The following clauses shall apply in relation to any and all supplies of CBGM:

8.13.1. Any Concrete that We quote for will be supplied in accordance with BS EN 206 & BS 8500. Please note that CBGM is not covered by these standards.

8.13.2. Please note that we are not able to quote for CBGM concrete. We will quote for P180 CEM 1 S1 20mm Concrete as an alternative, subject to Your approval and on the basis of truck mixed concrete. We are unable to guarantee the optimum moisture content of such Concrete mixes.

8.14. Cement Bound Material ("CBM"). The following clauses shall apply in relation to any and all supplies of Concrete for CBM:

8.14.1. Please note that We are not able to quote for CBM Concrete. Where You have request Concrete for CBM, we will instead quote for P200 Concrete as an alternative, subject to Your approval and on the basis of truck mixed Concrete. We are unable to guarantee the optimum moisture content of this mix.

8.15. Concrete intended for Concrete Slabs for External Use, Industrial Flooring and/or Power Floating. The following clauses shall apply in relation to any and all supplies of Concrete for Concrete slabs for external use, industrial flooring and/or power floating:

8.15.1. Without prejudice to the provisions of clause 4.2 of these ATCS, due to price variations for steel, We reserve the right to alter the quoted price if the cost of steel fibres increases. Once an Order has been placed for any Concrete we reserve the right to make a charge for any unused materials and plant that have specifically been ordered or hired to fulfil that Order where Your actual required quantity proves to be less than the quantity that You ordered.

8.15.2. We regret that We are unable to guarantee compliance with the any abrasion resistance category that You may specify.

8.15.3. With regard to supplies of Concrete for power floating, You acknowledge and accept that Concrete with a high cement content with low water:cement ratio mixes may be at risk of delamination following power floating.

8.16. Alkali Silica Reaction ("ASR"). Where high cement content mixes have been requested, which use CEM I (Portland cement), there is an increased potential for issues relating to ASR.

8.17. Ground Granulated Blast Furnace Slag ("GGBS"). The following clauses shall apply in relation to any and all supplies of Concrete which incorporate GGBS:

8.17.1. Please note that CIIIA cement contains between 36% and 65 % GGBS.

8.17.2. Where a minimum 50% GGBS for use in CIIIA cement has been requested by You, the CIIIA cement will contain 36% to 65% GGBS as declared by Our cement suppliers in accordance with BS EN 197-1.

8.17.3. Where a minimum 70% GGBS has been requested by You, We have offered mixes to CIIIB which contains 66% to 80% GGBS, in accordance with BS EN 197-1.

8.18. Piling. The following clauses shall apply in relation to any and all supplies of Concrete for piling:

8.18.1. Please note that where concrete is discharged into a site-based agitator prior to use, we are unable to guarantee the consistence retention of the mix.

8.18.2. Please note that, in accordance with IP 17/05, design chemical classes are not applicable to 10mm softpile concrete.

8.18.3. We are unable to offer softpile concrete with a maximum water/cement ratio of 0.4.

8.19. Trials and Testing:

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- 8.19.1. Any slipform Concrete to be supplied by Us should be subject to trials undertaken by You, which trials should be undertaken on samples supplied by Us to You, prior to use of such Concrete by You.
- 8.19.2. Any post tensioned Concrete to be supplied by Us should be subject to trials undertaken by You for early strength, which trials should be undertaken on samples supplied by Us to You, prior to use of such Concrete by You.
- 8.19.3. We do not hold data for Young's Modulus, if this testing is required, then it is Your responsibility to notify us of this and the cost and allocation of the cost of such testing must be mutually agreed between Us and You.

8.20. Surface Finish:

- 8.21. We do not guarantee the surface finish of any Concrete that We supply to You, since this is dependent of various site related factors outside of Our control. If you require a high degree of surface finish we would recommend a sample slab/panel to be poured onsite to assess suitability.
- 8.22. Please be aware the Concrete that We supply to You will be mixed using naturally occurring, locally sourced aggregates which may contain traces of organic and/or carbonaceous particles that may occasionally affect the surface finish.

8.23. Designated Concrete:

- 8.23.1. Where BS8500 designated mixes are specified to have a more onerous minimum cement content or maximum water:cement ratio, these are offered as BS8500 designated mixes as an alternative.
- 8.23.2. Designated Concrete mixes will be supplied and quoted in accordance with the latest edition of BS 8500. Please be aware that the minimum cement content and maximum water:cement ratios may differ to those shown in previous editions of this British Standard.

8.24. Other:

- 8.25. We are unable to quote for Concretes with SRPC cement, therefore where You have requested SRPC cement, We will quote using a blended cement as an alternative. It is Your responsibility to ensure that this is compliant with Your requirements.
- 8.26. Please note that BS8500 does not permit the use of fibres in a standardised prescribed mix, therefore We have quoted for a prescribed mix as an alternative.
- 8.27. BS8500 does not permit standardised prescribed mixes to meet DC classes, therefore we have quoted a designed Concrete as an alternative.